



ISO 22301 Business Continuity Policy Statement

Cybercloud is committed to complying with legal and other applicable requirements and ensuring that identified critical business processes/functions are always available.

Business Continuity helps to ensure key Cybercloud processes, products, and services are identified and protected to a defined level. Business Continuity also ensures that adequate planning is in place to recover timely from business interruptions and / or incidents.

This Policy shall apply to all Cybercloud employees, business units, and interactions with third parties upon whom Cybercloud is dependent.

Cybercloud's BCMS shall apply the "Plan, Do, Check, Act" (PDCA) model to planning, establishing, implementing, operating, monitoring, reviewing, maintaining, and continually improving the effectiveness of an organization's BCMS.

Cybercloud is also committed to the following statements:

- Developing, implementing, and improving the business continuity program.
- The delivery of business continuity service demonstrated through this Business Continuity Policy and the provision of appropriate resources to establish and maintain the Business Continuity Management System (BCMS).
- Conducting a systematic review of performance on a regular basis to ensure that the objectives of the BCMS are being met.
- Ensuring that the Business Continuity Manager possesses the overall authority and responsibility for the implementation and improvement of the Business Continuity Management system.
- Ensuring that all employees involved in business continuity management are competent based on appropriate education, training, skills, and experience.

For questions related to this Policy or Business Continuity, contact the BCM Team

bcms@cyberspace.net.ng.

Head of Cloud Business

Date